

Pond View Puppies Payment Policy

Last Updated: September 15, 2020

Deposits: Pond View Puppies reserves the right to accept deposits for the purchase of a puppy by either cash, check, or credit card.

Purchase Balance: For any purchase not paid in full in advance, Pond View Puppies reserves the right to accept the balance of said purchase by either cash, check, or credit card. **Important: Any balance payment made with credit card, must be the same credit card used by the purchaser of the puppy for the deposit payment, the puppy must be picked up by the owner of the card, and photo I.D. must be provided. No puppy shall be released to anyone other than the actual purchaser of that puppy. This is a MANDATORY POLICY, no exceptions will be made for any reason.**

We may change this Payment Policy from time to time. If we make changes, we will notify you by revising the date at the top of the policy. We encourage you to review the Payment Policy whenever you access the website or otherwise interact with us.

Pond View Puppies Refunds Policy

Last Updated: September 15, 2020

With exception for the Healthy Puppy Guarantee, Pond View Puppies does not provide any option for refunds.

We may change this Refund Policy from time to time. If we make changes, we will notify you by revising the date at the top of the policy. We encourage you to review the Refund Policy whenever you access the website or otherwise interact with us.

Pond View Puppies Privacy Policy

Last Updated: September 15, 2020

This Privacy Policy explains how Mountain View Puppies, ("Mountain View Puppies" "we" or "us") collects, uses, and discloses information about you when you access or use our websites, mobile application and other online products and services (collectively, the "Services"), or otherwise interact with us.

We may change this Privacy Policy from time to time. If we make changes, we will notify you by revising the date at the top of the policy. We encourage you to review the

Privacy Policy whenever you access the Services or otherwise interact with us to stay informed about our information practices and the choices available to you.

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Collection of Information

Information You Provide to Us

We collect information you provide directly to us. For example, we collect information fill out a form, make a purchase, communicate with us via third party social media sites, request customer support, or otherwise communicate with us. The types of information we may collect include your name, email address, postal address, phone number, credit card and other payment information, age, location, your pet's information (name, breed, date of birth, gender, etc.) and any other information you choose to provide.

Sharing of Information

We may share information as follows:

- We do not share your information with vendors, service providers, and consultants that perform services for us unless it is necessary to complete a transaction you have requested for payment processing.
- We do share information with the public, if you post information online and elect to make it available to the public, such as by writing a product review on our website;
- We do share information in response to a request for information if we believe disclosure is in accordance with, or required by, any applicable law or legal process, including lawful requests by public authorities to meet national security or law enforcement requirements;
- If we believe your actions are inconsistent with our user agreements or policies, if we believe you have violated the law, or to protect the rights, property, and safety of PetSmart or others;
- In connection with, or during negotiations of, any merger, sale of company assets, financing or acquisition of all or a portion of our business by another company;
- With your consent or at your direction.

Social Sharing Features and Third-Party Privacy Policies

The Services may offer social sharing features and other integrated tools (such as the Facebook "Like" button), which let you share actions you take on our Services with other media. Your use of such features enables the sharing of information with your friends or the public, depending on the settings you establish with the entity that provides the social sharing feature. Your interactions with those features are governed by the privacy policies of the entities that provide these features. For more information about the purpose and scope of data collection and processing in connection with social sharing features, please visit their privacy policies.

Data Retention and Security

Data Retention

We store the information we collect about you and your pet(s) for as long as is necessary for the purpose(s) for which we originally collected it, or for other legitimate business purposes, including to meet our legal, regulatory, or other compliance obligations.

Data Security

We maintain administrative, technical and physical safeguards to protect your personal information. However, no e-commerce solution or website is completely secure. You are also responsible for taking reasonable steps to protect your personal information, such as using strong passwords and using different passwords across your important online accounts. We will never request your password or credit card information through email.

Your Choices

Location Information

When you first launch any of our mobile applications that collect precise location information, you will be asked to consent to the application's collection of this information. If you initially consent to our collection of this location information, you can subsequently stop the collection of this information at any time by changing the preferences on your mobile device. If you do so, our mobile applications, or certain features thereof, may no longer function properly. You may also stop our collection of this location information by following the standard uninstall process to remove all of our mobile applications from your device. Certain mobile devices contain geo-location tracking capability. We may use such capability or other geo-location tracking technology to identify the location of devices in our store or nearby for marketing, to generate coupons or other offers, and for analytical purposes.

Cookies

Most web browsers are set to accept cookies by default. If you prefer, you can usually choose to set your browser to remove or reject browser cookies. The Help or similar function of your browser should contain instructions to set your computer to accept all cookies, to notify you when a cookie is issued, or to not receive cookies. Please note

that if you choose to remove or reject cookies, this could affect the availability and functionality of our Services.

Promotional Communications

You may opt out of receiving promotional emails by following the instructions in those emails or by logging into your account and changing your preferences. If you opt out, we may still send you non-promotional emails, such as those about your account or our ongoing business relations.

Mobile Push Notifications/Alerts

With your consent, we may send promotional and non-promotional push notifications or alerts to your mobile device. You can deactivate these messages at any time by changing the notification settings on your mobile device.